

**Custom Search:**

Loading

**Back:** [Troubleshooting Cisco Finesse](#)

**Additional Troubleshooting Information:** [Additional troubleshooting information for Cisco Finesse 8.5](#)

**Add tip:** [Create Contact Center Troubleshooting Tips](#)

**Print PDF:** [Print Cisco Finesse 8.5 Troubleshooting Tips](#)

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The following tips were added by Cisco Documentation:

## Contents

- [1 Cisco Finesse APIs](#)
- [2 Cisco Finesse Authentication](#)
- [3 Cisco Finesse Administration](#)
- [4 Cisco Finesse Call Control](#)
- [5 Cisco Finesse Client Errors](#)
- [6 Cisco Finesse Desktop](#)
- [7 Cisco Finesse Layout Presentation](#)
- [8 Cisco Finesse Notifications](#)
- [9 Cisco Finesse Replication](#)
- [10 Network](#)

## Cisco Finesse APIs

- [Error Returned for Request to Clear Connection](#)
- [Set Call Data API Request does not invoke CALL DATA UPDATE](#)

## Cisco Finesse Authentication

- [Authentication: Cannot clear user credentials from the Tomcat realm](#)
- [Authentication: User attempts an HTTP request and receives an HTTP response with status code 401 \(Unauthorized\)](#)
- [Authentication: XMPP Connection \(Eventing\): The XMPP/BOSH connection cannot be authenticated](#)

## Cisco Finesse Administration

- [Administration: Administration page does not load after fresh install](#)
- [Administration: Finesse Administration fails to save secondary Finesse server](#)
- [Administration: Finesse Admin fails to save or reset system settings configuration](#)
- [Administration: Log collection fails](#)

## Cisco Finesse Call Control

- [Call Control: Extra participant on Agent Desktop in conference call](#)
- [Call Control: Incoming call information is lost after signing out and signing back in](#)
- [Call Control: Reflecting a call made to an unmonitored line prior to login](#)
- [Call Control: Reflecting "Offhook" state of the agent device prior to login](#)
- [Call Control: Reflecting state of a call that is ringing at the far end after Unified CCE failover](#)
- [Call Control: Reflecting unmonitored calls before login](#)
- [Call Control: Re-route On No Answer \(RONA\) does not work with PG failover](#)
- [Error dialog: Unable to retrieve not ready reason codes](#)
- [Error dialog: Unable to retrieve list of wrap-up reasons](#)

## Cisco Finesse Client Errors

- [Client Error: Client requests constantly result in "503 Service Unavailable" Error](#)

## Cisco Finesse Desktop

- [Desktop: Agent cannot sign in](#)
- [Desktop: Agent is automatically signed out after 30 minutes of inactivity](#)
- [Desktop: Agent Password Required for Sign In](#)
- [Desktop: Agent sign in fails after installation](#)
- [Desktop: Agent Signs In with Multiple Browser Sessions](#)
- [Desktop: Agent State Changes](#)
- [Desktop: Agent State Spontaneous Change to Not Ready](#)
- [Desktop: Button Behavior is Incorrect or Generates Errors](#)
- [Desktop: Cannot use third-party recorders with Silent Monitoring](#)
- [Desktop: Conferencing another party on the desktop shows CTI error](#)
- [Desktop: Conference Participants List Does Not Show All Parties](#)
- [Desktop: Default Timeout](#)
- [Desktop: Desktop Does Not Recognize Calls Active during Sign In or Browser Refresh](#)
- [Desktop: Desktop does not show all parties in a conference call](#)
- [Desktop: Desktop Tools are Unresponsive or Disabled](#)
- [Desktop: Offhook Behavior in Agent Desktop](#)
- [Desktop: Refresh is Not Supported on Agent Desktop](#)
- [Desktop Error: Finesse is out of service. Please try again or contact the administrator.](#)
- [Desktop Errors: Call Control](#)
- [Desktop Error: Invalid Session. Your session has expired.](#)
- [Desktop Errors: Network Connections](#)
- [Desktop Errors: Server Authentication Failure](#)
- [Desktop: Sign-in with offline device causes error](#)
- [Desktop: SystemInfo GET API returns an empty value for the secondary Finesse host](#)
- [Desktop: SystemInfo GET API returns an empty value for the primary and secondary Finesse hosts](#)
- [Desktop: User desktop does not appear to be receiving updates or notifications](#)
- [Desktop: Unexpected failovers occur](#)
- [Desktop: User interface does not appear correctly](#)
- [Silent monitoring fails](#)

## Cisco Finesse Layout Presentation

- [Layout Presentation: Agent does not see the expected layout](#)

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- Layout Presentation: Desktop layout does not reflect User's new role
- Layout Presentation: The administrator does not see admin tabs after signing in to the Administration Console
- Layout Presentation: The agent does not see the Home and ManageCall tabs after signing in to the desktop

### Cisco Finesse Notifications

- Notifications: No presence notifications being received by the desktop
- User Notifications: A user does not receive User Notifications when there is a change to the user object

### Cisco Finesse Replication

- Replication: Check status and fix replication errors

### Network

- Network: Finesse system experiences intermittent network issues