

## Troubleshooting RTMT Install Errors

<b>Problem Summary</b>	RTMT installer throws an ERROR "RTMT already installed" when trying to install another copy of RTMT .
<b>Error Message</b>	"RTMT already installed" message prompt appears.
<b>Possible Cause</b>	Trying to install the same version of the RTMT Client on the same box.
<b>Recommended Action</b>	We do not allow install of same version of RTMT. This is by design. This is not allowed is because one can invoke multiple instances of RTMT from the same install.
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	None