

Trigger partition change causes JTAPI subsystem to go to Partial Service

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| Problem Summary | Changing of the partition of the Trigger/route point from Unified Communications Manager Administration causes Unified CCX CM Telephony subsystem to go to Partial Service |
| Error Message | Unified CCX CM Telephony subsystem goes to Partial Service |
| Possible Cause | Change of partition of route point/trigger |
| Recommended Action | This is caused by the below mentioned bug. The work around is to restart the Unified CCX Engine. |
| Release | Release 8.0(1) and Release 7.0(1) |
| Associated CDETS # | <u>CSCtb04305</u> |