

**DTMF Re-route On No Answer CallDisposition RNA Code 19**

<b>Problem Summary</b>	Re-route On No Answer Calls are being pegged to CallDisposition <i>Abandoned while Ringing, code 3</i> . In <i>RNA, code 19</i> .
<b>Error Message</b>	None
<b>Possible Cause</b>	N/A
<b>Recommended Action</b>	To get calls pegged as CallDisposition 'RNA', code 19 instead of 'Abandoned while Ringing', code 3 in the registry. HKEY_LOCAL_MACHINE\SOFTWARE\Cisco Systems, Inc.\ICM\ <instance&gt;\&lt;pgxx&gt;\pg\currentversion< td=""> </instance&gt;\&lt;pgxx&gt;\pg\currentversion<>
<b>Release</b>	Unified CVP Release 7.x, Unified ICM Release 7.x
<b>Associated CDETS #</b>	None.