

DTMF Re-route On No Answer CallDisposition RNA Code 19

Problem Summary	Re-route On No Answer Calls are being pegged to CallDisposition <i>Abandoned while Ringing, code 3</i> . In <i>RNA, code 19</i> .
Error Message	None
Possible Cause	N/A
Recommended Action	To get calls pegged as CallDisposition 'RNA', code 19 instead of 'Abandoned while Ringing', code 3 in the registry. HKEY_LOCAL_MACHINE\SOFTWARE\Cisco Systems, Inc.\ICM\ <instance>\<pgxx>\pg\currentversion< td=""> </instance>\<pgxx>\pg\currentversion<>
Release	Unified CVP Release 7.x, Unified ICM Release 7.x
Associated CDETS #	None.