

Calls Dropped When a Caller Tries to Invoke Supplementary Services

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| Problem Summary | Calls are dropped when a caller tries to invoke supplementary services like Call Hold, consult or conference. |
| Error Message | ERROR: Supplementary service invoked by Caller. This feature is not supported. |
| Possible Cause | Caller is trying to invoke supplementary services like Call Hold, consult or conference. This is an unsupported feature. |
| Recommended Action | On Unified CM (with supported Unified CVP version), turn on MTP (Media Termination Point). |
| Release | Release 7.0(2) |
| Associated CDETS # | None. |