

## Calls Dropped When a Caller Tries to Invoke Supplementary Services

<b>Problem Summary</b>	Calls are dropped when a caller tries to invoke supplementary services like Call Hold, consult or conference.
<b>Error Message</b>	ERROR: Supplementary service invoked by Caller. This feature is not supported.
<b>Possible Cause</b>	Caller is trying to invoke supplementary services like Call Hold, consult or conference. This is an unsupported feature.
<b>Recommended Action</b>	On Unified CM (with supported Unified CVP version), turn on MTP (Media Termination Point).
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.