

## Call is Disconnected during IP Transfer and the Gatekeeper Is Configured

<b>Problem Summary</b>	The call is disconnected during IP transfer and the Gatekeeper is configured.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The configured H.323 Gatekeeper is not running or Gatekeeper is configured incorrect.
<b>Recommended Action</b>	<p>Follow these steps:</p> <ol style="list-style-type: none"> <li>1. Make sure the H.323 Gatekeeper is running on the IP address configured in the Unified CVP H.323 Service. Verify that the correct IP address (and not host name) of H.323 Gatekeeper is configured by using the sGK command from Voice Browser Admin.</li> <li>2. Verify that the IP network connectivity between the Unified CVP H.323 Service and H.323 Gatekeeper.</li> </ol>
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.