

Transaction Manager cannot start

Problem Summary	Cisco Unified CCX cannot be started since the Transaction Manager failed to start.
Error Message	The "BOOTSTRAP_START_ERROR" and "transaction manager is not started" error messages are in the same log statement.
Possible Cause	The third-party Transaction Manager (Mahalo) log in wfavvid\TxnMgrPersistence\ may be corrupted.
Recommended Action	Manually clean TxnMgrPersistence? directory. <ol style="list-style-type: none"> 1. Shut down the Node Manager. 2. Copy everything in the wfavvid\TxnMgrPersistence\ directory to a backup directory. Then delete all the files in the wfavvid\TxnMgrPersistence\ directory. 3. Restart the Node Manager.
Release	Release 7.0(1)
Associated CDETS #	None.