

**Transaction Manager cannot start**

<b>Problem Summary</b>	Cisco Unified CCX cannot be started since the Transaction Manager failed to start.
<b>Error Message</b>	The "BOOTSTRAP_START_ERROR" and "transaction manager is not started" error messages are in the same log statement.
<b>Possible Cause</b>	The third-party Transaction Manager (Mahalo) log in wfavvid\TxnMgrPersistence\ may be corrupted.
<b>Recommended Action</b>	Manually clean TxnMgrPersistence? directory.  <ol style="list-style-type: none"> <li>1. Shut down the Node Manager.</li> <li>2. Copy everything in the wfavvid\TxnMgrPersistence\ directory to a backup directory. Then delete all the files in the wfavvid\TxnMgrPersistence\ directory.</li> <li>3. Restart the Node Manager.</li> </ol>
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.