


## TCP packets going from CTI OS server to CTI Toolkit do not have ToS and QoS tagged

<b>Problem Summary</b>	This is a summary of the problem...
<b>Error Message</b>	None.
<b>Possible Cause</b>	The ToS/QoS feature may not be properly configured on the system where the CTI OS Server resides.
<b>Recommended Action</b>	<p>Ensure that the ToS/QoS is properly configured on the system where CTI OS Server resides. Make sure the registry has ToS value set to 0x68:</p> <p>HKEY_LOCAL_MACHINE\SOFTWARE\Cisco Systems, Inc.\CTIOS\CTIOS_&lt;InstanceName&gt;\ctios1\Se</p> <p>Also make sure that the following system registry value ?DisableUserTOSSetting? is set to 0. It can be found at:</p> <p>HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\TcpIp\Parameters</p> <p> <b>Note:</b> The system needs to be restarted if the ?DisableUserTOSSetting? registry value has been changed.</p>
<b>Release</b>	Release 7.5(x)
<b>Associated CDETS #</b>	None.