


TCP packets going from CTI OS server to CTI Toolkit do not have ToS and QoS tagged

Problem Summary	This is a summary of the problem...
Error Message	None.
Possible Cause	The ToS/QoS feature may not be properly configured on the system where the CTI OS Server resides.
Recommended Action	<p>Ensure that the ToS/QoS is properly configured on the system where CTI OS Server resides. Make sure the registry has ToS value set to 0x68:</p> <p>HKEY_LOCAL_MACHINE\SOFTWARE\Cisco Systems, Inc.\CTIOS\CTIOS_<InstanceName>\ctios1\Se</p> <p>Also make sure that the following system registry value ?DisableUserTOSSetting? is set to 0. It can be found at:</p> <p>HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\TcpIp\Parameters</p> <p> Note: The system needs to be restarted if the ?DisableUserTOSSetting? registry value has been changed.</p>
Release	Release 7.5(x)
Associated CDETS #	None.