

The\_page\_from\_where\_Memory\_and\_Thread\_Dump\_can\_be\_collected\_is\_blank

## The page in Appadmin from where Memory and Thread Dump can be collected is blank

<b>Problem Summary</b>	The page in Appadmin where trace file list is displayed as well as we can collect Memory and Thread Dumps is blank.
<b>Error Message</b>	A blank page is displayed
<b>Possible Cause</b>	This is due to remote exceptions while trying to read the log file list from the UCCX server
<b>Recommended Action</b>	<p>Login into appadmin and generate thread and/or memory dumps by using the URLs mentioned below:</p> <p>For Thread Dumps:</p> <p><a href="http://&lt;uccx-ip&gt;/appadmin/Control?request_type=controlcenter.dumpThreads&amp;nodeid=1&amp;servicename=Cluster View Daemon">http://&lt;uccx-ip&gt;/appadmin/Control?request_type=controlcenter.dumpThreads&amp;nodeid=1&amp;servicename=Cluster View Daemon</a></p> <p><a href="http://&lt;uccx-ip&gt;/appadmin/Control?request_type=controlcenter.dumpThreads&amp;nodeid=1&amp;servicename=Administration">http://&lt;uccx-ip&gt;/appadmin/Control?request_type=controlcenter.dumpThreads&amp;nodeid=1&amp;servicename=Administration</a></p> <p><a href="http://&lt;uccx-ip&gt;/appadmin/Control?request_type=controlcenter.dumpThreads&amp;nodeid=1&amp;servicename=Engine">http://&lt;uccx-ip&gt;/appadmin/Control?request_type=controlcenter.dumpThreads&amp;nodeid=1&amp;servicename=Engine</a></p> <p>For Memory Dumps:</p> <p><a href="http://&lt;uccx-ip&gt;/appadmin/Control?request_type=controlcenter.dumpMemory&amp;nodeid=1&amp;servicename=Cluster View Daemon">http://&lt;uccx-ip&gt;/appadmin/Control?request_type=controlcenter.dumpMemory&amp;nodeid=1&amp;servicename=Cluster View Daemon</a></p> <p><a href="http://&lt;uccx-ip&gt;/appadmin/Control?request_type=controlcenter.dumpMemory&amp;nodeid=1&amp;servicename=Administration">http://&lt;uccx-ip&gt;/appadmin/Control?request_type=controlcenter.dumpMemory&amp;nodeid=1&amp;servicename=Administration</a></p> <p><a href="http://&lt;uccx-ip&gt;/appadmin/Control?request_type=controlcenter.dumpMemory&amp;nodeid=1&amp;servicename=Engine">http://&lt;uccx-ip&gt;/appadmin/Control?request_type=controlcenter.dumpMemory&amp;nodeid=1&amp;servicename=Engine</a></p>
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.