

The_page_from_where_Memory_and_Thread_Dump_can_be_collected_is_blank

The page in Appadmin from where Memory and Thread Dump can be collected is blank

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| Problem Summary | The page in Appadmin where trace file list is displayed as well as we can collect Memory and Thread Dumps is blank. |
| Error Message | A blank page is displayed |
| Possible Cause | This is due to remote exceptions while trying to read the log file list from the UCCX server |
| Recommended Action | <p>Login into appadmin and generate thread and/or memory dumps by using the URLs mentioned below:</p> <p>For Thread Dumps:</p> <p><a href="http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpThreads&nodeid=1&servicename=Cluster View Daemon">http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpThreads&nodeid=1&servicename=Cluster View Daemon</p> <p><a href="http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpThreads&nodeid=1&servicename=Administration">http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpThreads&nodeid=1&servicename=Administration</p> <p><a href="http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpThreads&nodeid=1&servicename=Engine">http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpThreads&nodeid=1&servicename=Engine</p> <p>For Memory Dumps:</p> <p><a href="http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpMemory&nodeid=1&servicename=Cluster View Daemon">http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpMemory&nodeid=1&servicename=Cluster View Daemon</p> <p><a href="http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpMemory&nodeid=1&servicename=Administration">http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpMemory&nodeid=1&servicename=Administration</p> <p><a href="http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpMemory&nodeid=1&servicename=Engine">http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpMemory&nodeid=1&servicename=Engine</p> |
| Release | Release 7.0(1) |
| Associated CDETS # | None. |