

The_page_from_where_Memory_and_Thread_Dump_can_be_collected_is_blank

The page in Appadmin from where Memory and Thread Dump can be collected is blank

Problem Summary	The page in Appadmin where trace file list is displayed as well as we can collect Memory and Thread Dumps is blank.
Error Message	A blank page is displayed
Possible Cause	This is due to remote exceptions while trying to read the log file list from the UCCX server
Recommended Action	<p>Login into appadmin and generate thread and/or memory dumps by using the URLs mentioned below:</p> <p>For Thread Dumps:</p> <p><a href="http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpThreads&nodeid=1&servicename=Cluster View Daemon">http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpThreads&nodeid=1&servicename=Cluster View Daemon</p> <p><a href="http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpThreads&nodeid=1&servicename=Administration">http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpThreads&nodeid=1&servicename=Administration</p> <p><a href="http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpThreads&nodeid=1&servicename=Engine">http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpThreads&nodeid=1&servicename=Engine</p> <p>For Memory Dumps:</p> <p><a href="http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpMemory&nodeid=1&servicename=Cluster View Daemon">http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpMemory&nodeid=1&servicename=Cluster View Daemon</p> <p><a href="http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpMemory&nodeid=1&servicename=Administration">http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpMemory&nodeid=1&servicename=Administration</p> <p><a href="http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpMemory&nodeid=1&servicename=Engine">http://<uccx-ip>/appadmin/Control?request_type=controlcenter.dumpMemory&nodeid=1&servicename=Engine</p>
Release	Release 7.0(1)
Associated CDETS #	None.