

The\_customhelloworld\_message\_plays,\_but\_the\_call\_does\_not\_transfer\_to\_the\_designated\_VoIP\_extension

<b>Problem Summary</b>	When you initiate a call transfer during the Comprehensive exercise, the customhelloworld message plays, but the call does not transfer to the designated VoIP extension.
<b>Error Message</b>	NA
<b>Possible Cause</b>	NA
<b>Recommended Action</b>	Be sure the ECC variables you added are spelled properly, especially the variables used in the Unified ICM script. If you must add a correctly spelled variable that was used in the script, be sure to update the corresponding Set Variable element in the Unified ICM script. Also, an incorrectly spelled or configured user.microapp.ToExtVXML will cause this problem.
<b>Release</b>	NA
<b>Associated CDETS #</b>	None.

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