

The Cisco Unified CCX Admin Utility will not run since the Node Manager hung

Problem Summary	The Cisco Unified CCX Admin Utility will not run since the Node Manager hung.
Error Message	Failed to shut down remote bootstrap server Node Manager on <server_name>. Please shut it down manually and try again.
Possible Cause	Anything running on the system could potentially hang the Node Manager and make it fail to shutdown smoothly or the window could not bring the node manager down.
Recommended Action	Manually shut down the Node Manager from the window service, or reboot the system, or first power down the system and then reboot it.
Release	Release 7.0(1)
Associated CDETS #	None.