

## The Cisco Unified CCX Admin Utility will not run since the Node Manager hung

<b>Problem Summary</b>	The Cisco Unified CCX Admin Utility will not run since the Node Manager hung.
<b>Error Message</b>	Failed to shut down remote bootstrap server Node Manager on <server_name>. Please shut it down manually and try again.
<b>Possible Cause</b>	Anything running on the system could potentially hang the Node Manager and make it fail to shutdown smoothly or the window could not bring the node manager down.
<b>Recommended Action</b>	Manually shut down the Node Manager from the window service, or reboot the system, or first power down the system and then reboot it.
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.