

The Cisco Unified CCX Admin Utility fails due to data corruption

Problem Summary	The Cisco Unified CCX Administration Utility fails due to data corruption.
Error Message	None.
Possible Cause	The Cisco Unified CCX Admin Utility fails when there is data corruption in the bootstrap data store. Any process running on the node on which the Admin Utility is running and that has access to the bootstrap data store can cause data corruption. For example, the Admin Utility, the Cisco Unified CCX engine, CONFING API, and so on, many cause data corruption.
Recommended Action	When the Admin Utility fails on one node due to data corruption, try to run it from another bootstrap server node. If the Admin Utility fails again, contact your support provider.
Release	Release 7.0(1)
Associated CDETS #	None.