

## The Alarm Service does not start

<b>Problem Summary</b>	The Cisco Unified CCX Alarm service does not start.
<b>Error Message</b>	None.
<b>Possible Cause</b>	AlarmNTService.exe does not exist, or the alarm service is not registered.
<b>Recommended Action</b>	<p>Complete the following steps:</p> <ol style="list-style-type: none"> <li>1. Verify that AlarmNTService.exe exists in the C:\program files\cisco\AlarmService directory. If it does not exist, reinstall the Cisco Unified CCX system. For installation instructions see the Cisco Unified CCX Installation Guide.</li> <li>2. Make sure that the Cisco Unified CCX Alarm Service is running. If this service is not running, register this service by typing the following command in a command window:  C:\Program Files\Cisco\AlarmService\AlarmNTService -Service</li> </ol>
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.