

The Alarm Service does not start

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| Problem Summary | The Cisco Unified CCX Alarm service does not start. |
| Error Message | None. |
| Possible Cause | AlarmNTService.exe does not exist, or the alarm service is not registered. |
| Recommended Action | <p>Complete the following steps:</p> <ol style="list-style-type: none"> 1. Verify that AlarmNTService.exe exists in the C:\program files\cisco\AlarmService directory. If it does not exist, reinstall the Cisco Unified CCX system. For installation instructions see the Cisco Unified CCX Installation Guide. 2. Make sure that the Cisco Unified CCX Alarm Service is running. If this service is not running, register this service by typing the following command in a command window: C:\Program Files\Cisco\AlarmService\AlarmNTService -Service |
| Release | Release 7.0(1) |
| Associated CDETS # | None. |