Talk:Cisco_Application_Control_Engine_(ACE)_Troubleshooting_Guide_--_Troubleshooting_Redundancy
Hi,

Can someone help me please. Currently have HA mode enabled but there are some strange issues. on teh FT vlan i have the following :

vlan51 is up

```
Hardware type is VLAN
MAC address is 00:23:33:4e:43:d1
Mode : routed
IP address is 192.168.1.2 netmask is 255.255.255.0
FT status is non-redundant
```

Within ANM for 3 of my 4 ACE modules, the HA status is unavailable. However, when i look on the ACE CLI, They are all compatible and active through heartbeats etc.

e.g.

CDFNACE02/Admin# show ft group status

```
FT Group: 2 Configured Status: in-service Maintenance mode: MAINT_MODE_OFF My State: FSM_FT_STATE_ACTIVE Peer State: FSM_FT_STATE_STANDBY_HOT Peer Id: 1 No. of Contexts: 1
```

FT Group: 3 Configured Status: in-service Maintenance mode: MAINT_MODE_OFF My State: FSM_FT_STATE_ACTIVE Peer State: FSM_FT_STATE_STANDBY_HOT Peer Id: 1 No. of Contexts: 1

CDFNACE02/Admin# show ft peer summary

Peer Id: 1 State: FSM_PEER_STATE_COMPATIBLE Maintenance mode: MAINT_MODE_OFF FT Vlan: 51 FT Vlan IF State: UP My IP Addr: 192.168.1.2 Peer IP Addr: 192.168.1.1 Query Vlan: 177 Query Vlan IF State: UP Peer Query IP Addr: 0.0.0.0 Heartbeat Interval: 300 Heartbeat Count: 10 SRG Compatibility: COMPATIBLE License Compatibility: COMPATIBLE FT Groups: 2

CDFNACE02/Admin# show ft stats HA Heartbeat Statistics

Number of Heartbeats Sent: 86740796 Number of Heartbeats Received: 86740292 Number of Heartbeats Missed: 1337 Number of Unidirectional HB's Received: 845 Number of HB Timeout Mismatches: 0 Num of Peer Up Events Sent: 2 Num of Peer Down Events Sent: 1 Successive HB's miss Intervals counter: 0 Successive Uni HB's recy counter: 0

Any help would be gatefuly received. I have also upgraded from ANM 2.0 to ANM 3.0 but this hasn't changed the HA state for the affected ACEs