

**TTS prompt is not recognizable**

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| <b>Problem Summary</b>    | A TTS Prompt cannot be recognized by callers.  |
| <b>Error Message</b>      | None.  |
| <b>Possible Cause</b>     | The language of the text does not match the Override Language in the TTS Prompt step. For example, the text is in English, but the Override Language is Spanish. |
| <b>Recommended Action</b> | In the appropriate TTS Prompt step, make sure that the Text Input matches the Override Language Selection.   |
| <b>Release</b>            | Release 7.0(1)   |
| <b>Associated CDETS #</b> | None.  |