

TRIGGER_MAX_SESSION

Call rejected due to TRIGGER MAX SESSION

Problem Summary	Call rejected due to TRIGGER MAX SESSION.
Error Message	Call.rejected(TRIGGER_MAX_SESSION) seen in MIVR logs
Possible Cause	Maximum sessions for the trigger is reached
Recommended Action	<p>Increase the maximum sessions on the trigger. The maximum sessions on the trigger should be e</p> <p>An Example: 803988: Jan 20 14:10:46.923 IST %MIVR-SS_TEL-7-UNK:Route Connection=[5758::1/(P1-jta 804004: Jan 20 14:10:46.924 IST %MIVR-SS_TEL-7-UNK:Call.received() JTAPICallContact[i Application,id=0,enabled=true,sessions=10,script=SSCRIPT[icd.aef],defaultScript=,vars=[<java CSQ>],defaultVars=null]]],task=null,session=null,seqNum=-1,time=1263976846923,cn=5758,d 804027: Jan 20 14:10:46.927 IST %MIVR-SS_TEL-7-UNK:Route Connection: [5758::1/(P1-jta 804028: Jan 20 14:10:46.927 IST %MIVR-SS_TEL-5-CTIPG_ROUTE_EVENT:CTI Port Grou 804029: Jan 20 14:10:46.934 IST %MIVR-SS_TEL-7-UNK:RP[num=5758], conn=[5758::1/(P1 804037: Jan 20 14:10:46.938 IST %MIVR-SS_TEL-7-UNK:Call.rejected(TRIGGER_MAX_SE 08:42:45.0,recordId=1,desc=icd,name=icd,type=Cisco Script Application,id=0,enabled=true,ses CSQ>],defaultVars=null]]],task=null,session=Session[id=001-0x4a817c805,parent=null,active=</p>
Release	Release 7.0(1) onwards
Associated CDETS #	NA