

Two Users on the Same Client Must use Different Browsers

Problem Summary	Display issues in certain functions.
Error Message	None
Possible Cause	<p>Two users who sign in to Unified IC on the same computer must use different browsers.</p> <p>For example, if User #1 signs in using Internet Explorer and performs a function such as adding dashboard. User #1 then leaves for lunch, but does not log out and is not away long enough for the forced system timeout.</p> <p>User #2 logs in to Unified IC on the same computer, also using Internet Explorer.</p> <p>In doing this, User #2 effectively logs User #1 out. Unified IC now recognizes the cookie for User #2's session activity. All new requests and actions are handled as originating from User #2.</p>
Recommended Action	Review the titlebar at the top the Unified IC page to verify who is currently recognized as the logged in user.
Release	Release 8.0(1)
Associated CDETS #	None