

Syslog or SNMP trap notification of database purging activities is not sent

Problem Summary	The Unified CCX system does not send Syslog notification or SNMP trap notification of purging activities.
Error Message	The following message appears in the MIVR log: %MIVR-SS_TEL-7-UNK:Call.rejected(TRIGGER_MAX_SESSION)
Possible Cause	The Unified CCX Alarm Service is not running, Syslog is not configured, or SNMP service is not configured.
Recommended Action	Complete the following steps: <ol style="list-style-type: none"> 1. Make sure that the Unified CCX Alarm Service is running. 2. Make sure that Syslog is properly configured. 3. Make sure that SNMP service is properly configured on the Unified CCX server.
Release	Release 7.0, Release 5.0
Associated CDETS #	None.