

## Syslog or SNMP trap notification of database purging activities is not sent

<b>Problem Summary</b>	The Unified CCX system does not send Syslog notification or SNMP trap notification of purging activities.
<b>Error Message</b>	The following message appears in the MIVR log: %MIVR-SS_TEL-7-UNK:Call.rejected(TRIGGER_MAX_SESSION)
<b>Possible Cause</b>	The Unified CCX Alarm Service is not running, Syslog is not configured, or SNMP service is not configured.
<b>Recommended Action</b>	Complete the following steps:  <ol style="list-style-type: none"> <li>1. Make sure that the Unified CCX Alarm Service is running.</li> <li>2. Make sure that Syslog is properly configured.</li> <li>3. Make sure that SNMP service is properly configured on the Unified CCX server.</li> </ol>
<b>Release</b>	Release 7.0, Release 5.0
<b>Associated CDETS #</b>	None.