

**Syslog messages not received by receiver**

<b>Problem Summary</b>	Your NMS does not receive Syslog messages.
<b>Error Message</b>	None.
<b>Possible Cause</b>	There is a misconfiguration in the service properties. For more information, refer to the Syslog Support section in Part I: Serviceability.
<b>Recommended Action</b>	<p>Perform the following actions on the Cisco Unified CCX server:</p> <ol style="list-style-type: none"> <li>1. Choose <b>Start &gt; Settings &gt; Control Panel &gt; Administrative Tools &gt; Services</b> and verify that the Cisco Unified CCX Alarm Service is running.</li> <li>2. Verify that the Cisco Unified CCX Alarm Service is receiving messages: Open the AlarmService.ini file and verify that the correct port number is listed. The default port is 1444. Open the Alarm Service error logs, AlarmTracen.log, where n indicates the log number. (For example, AlarmTrace11.log is the eleventh log.)</li> <li>3. Verify the settings on the Syslog receiver (the NMS system).</li> </ol>
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.