

**General Data**

Recommended trace levels:

trace \* /on trace \*lock\* /off trace meridian\_link\_polling /off

Agent state issues:	Is AAS installed?
Stale call issues and missing messages:	<p>Look for proper peripheral monitor table setup.</p> <p>All the DN's are registered with the ACD or not?</p> <p>Look for the previous occurrence of the stale call.</p>
PIM Crashes	<p>Data required &gt;&gt;</p> <p>minidump files symposium exe and pdb from the crash site.</p> <p>symposium logs.</p>