

## General Data

Recommended trace levels:

trace \* /on trace \*lock\* /off trace meridian\_link\_polling /off

|   |  |
|---|--|
| Agent state issues:                     | Is AAS installed?  |
| Stale call issues and missing messages: | <p>Look for proper peripheral monitor table setup.</p> <p>All the DNs are registered with the ACD or not?</p> <p>Look for the previous occurrence of the stale call.</p> |
| PIM Crashes                             | <p>Data required &gt;&gt;</p> <p>minidump files symposium exe and pdb from the crash site.</p> <p>symposium logs.</p>  |