

## Support Tools Installs Disabled

<b>Problem Summary</b>	Support Tools installs but the Support Tools service is disabled.
<b>Error Message</b>	None.
<b>Possible Cause</b>	This can occur following a re-install of the product, or during bundled installs of the Node ifan IPsec shared key is not specified.
<b>Recommended Action</b>	Manually start the Cisco Support Tools service and, if desired, set its startup type to Automatic.
<b>Release</b>	Release 7.5(1) and 8.0
<b>Associated CDETS #</b>	None.