

Installation Problems

Problem Summary	Install of Support Tools hangs.
Error Message	None.
Possible Cause	During installation, the installer tries to close the "Computer Management" window because it contains a list of the running services that have to be updated. If there is an open/active dialog box anywhere from that application, the ST install will not be able to close it and the install will just wait (and appear to be stuck or frozen).
Recommended Action	Close the open dialog box. The Computer Management window will close, and the ST install will continue.
Release	Release 7.5(1) and 8.0
Associated CDETS #	None.