

## Installation Problems

<b>Problem Summary</b>	Install of Support Tools hangs.
<b>Error Message</b>	None.
<b>Possible Cause</b>	During installation, the installer tries to close the "Computer Management" window because it contains a list of the running services that have to be updated. If there is an open/active dialog box anywhere from that application, the ST install will not be able to close it and the install will just wait (and appear to be stuck or frozen).
<b>Recommended Action</b>	Close the open dialog box. The Computer Management window will close, and the ST install will continue.
<b>Release</b>	Release 7.5(1) and 8.0
<b>Associated CDETS #</b>	None.