

## Error When Selecting Host

<b>Problem Summary</b>	Error returned when attempting to select a specific host as the current system.
<b>Error Message</b>	Multiple.
<b>Possible Cause</b>	<p>Possible Causes:</p> <ul style="list-style-type: none"> <li>• The machine, or LAN connection to that machine, is down</li> <li>• Machine is identified incorrectly in Support Tools System List</li> <li>• Support Tools Node not installed on that machine</li> <li>• Support Tools Node Agent Service stopped on that machine</li> </ul>
<b>Recommended Action</b>	<p>Possible Workarounds:</p> <ol style="list-style-type: none"> <li>1. Confirm that the machine is running and that LAN connectivity is available.</li> <li>2. Confirm that the computer name for that machine as defined in the Support Tools SystemList (displayed on the Dashboard's System Management screen) is correct.</li> <li>3. Confirm with your administrator that the Support Tools Node is installed on that machine.</li> <li>4. Confirm with your administrator that the Support Tools Node Agent Service is started onthat machine.</li> </ol>
<b>Release</b>	Release 7.5(1) and 8.0
<b>Associated CDETS #</b>	None.