

## Error Processing Request

<b>Problem Summary</b>	Error Processing Request message returned when attempting to run a utility.
<b>Error Message</b>	Error Processing Request.
<b>Possible Cause</b>	<p>Possible Causes:</p> <ul style="list-style-type: none"> <li>• That utility is not installed on the current system</li> <li>• Appserver service not started on the Support Tools Server</li> </ul>
<b>Recommended Action</b>	<p>Possible Workarounds:</p> <ul style="list-style-type: none"> <li>• Some utilities are only available for use on specific Unified ICM components. Consult the online Help for that utility to determine if its use is limited to specific components.</li> <li>• Confirm with your administrator that the Support Tools Appserver service is started on the Support Tools Server machine.</li> </ul>
<b>Release</b>	Release 7.5(1) and 8.0
<b>Associated CDETS #</b>	None.