

Error Processing Request

Problem Summary	Error Processing Request message returned when attempting to run a utility.
Error Message	Error Processing Request.
Possible Cause	<p>Possible Causes:</p> <ul style="list-style-type: none"> • That utility is not installed on the current system • Appserver service not started on the Support Tools Server
Recommended Action	<p>Possible Workarounds:</p> <ul style="list-style-type: none"> • Some utilities are only available for use on specific Unified ICM components. Consult the online Help for that utility to determine if its use is limited to specific components. • Confirm with your administrator that the Support Tools Appserver service is started on the Support Tools Server machine.
Release	Release 7.5(1) and 8.0
Associated CDETS #	None.