

## Supervisor Desktop Installation on Japanese Localized Systems - Password Issue

<b>Problem Summary</b>	When inputting the security password at supervisor desktop installation, password field only accepts 10 (Vista) or 19 (WinXP) characters even though document describes that acceptable password length is between 8 and 30 characters.
<b>Error Message</b>	None
<b>Possible Cause</b>	On Japanese windows XP or Japanese Windows Vista the password field reads half-byte English characters such as "abcdefghijklmn".
<b>Recommended Action</b>	<p>Change the following options to 'English(United States)' from 'Japanese' :</p> <p>In Regional and Language options:</p> <p><b>On Windows XP</b></p> <p>Regional Options tab &gt; Standards and formats &gt; Advanced tab &gt; Language for non-Unicode programs</p> <p><b>On Windows Vista</b></p> <p>Formats tab &gt; Current Format &gt; Administrative tab &gt; Language for non-Unicode programs &gt; Change system locale</p>
<b>Release</b>	7.5(x), 8.0(x), 8.5(x)
<b>Associated CDETS #</b>	CSCtq70763