

**Intercept button is not enabled**

<b>Problem Summary</b>	Intercept button is not enabled.
<b>Error Message</b>	None.
<b>Possible Cause</b>	A supervisor can only intercept a call to which he/she has barged-in. In CTI OS Releases 4.7 and later, a supervisor can also intercept a conference call.
<b>Recommended Action</b>	See <u>Supervisor: Barge In button is not enabled</u> for additional information.
<b>Release</b>	Release 7.5(x)
<b>Associated CDETS #</b>	None.