Intercept button is not enabled

Problem Summary	Intercept button is not enabled.
Error Message	None.
Possible Cause	A supervisor can only intercept a call to which he/she has barged-in. In CTI OS Releases 4.7 and later, a supervisor can also intercept a conference call.
Recommended Action	See Supervisor: Barge In button is not enabled for additional information.
Release	Release 7.5(x)
Associated CDETS #	None.