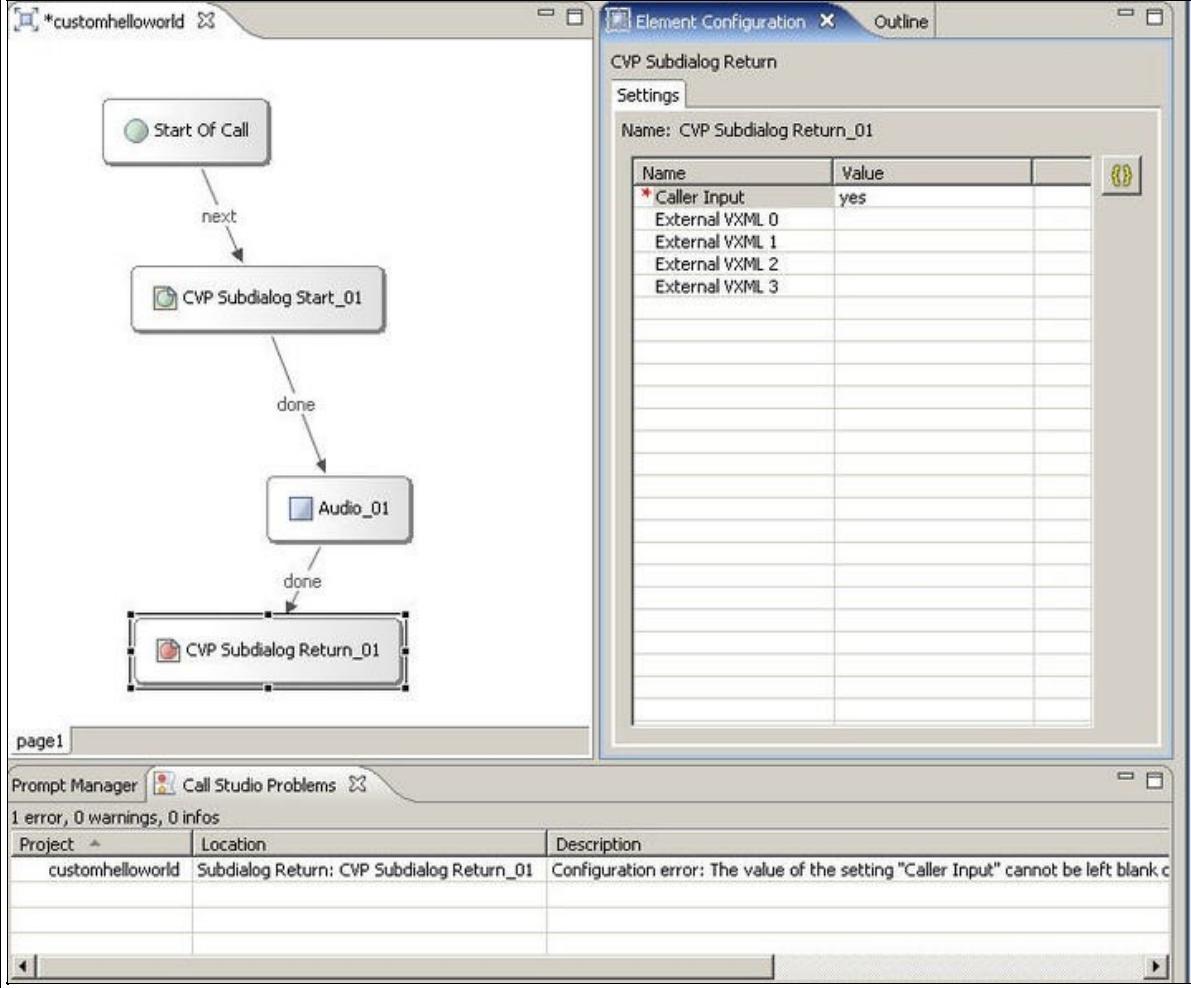


Subdialog_return_-_caller_input_error

| Problem Summary | Subdialog return - caller input error | | | | | | |
|---------------------------|--|---|----------|-------------|------------------|---|---|
| Error Message | NA | | | | | | |
| Possible Cause | NA | | | | | | |
| | The CVP Subdialog Return element requires a yes or no value for its Call Input parameter. In the screen shot below, the user first left the Caller Input value blank. When the user tried to "validate" the application, the user received error shown in "Call Studio Problems." The screen shot shows the user then typed in yes to fulfill the requirement. When the user tries to validate the application again, the error will no longer be displayed. | | | | | | |
| Recommended Action |  <p>The screenshot displays the Call Studio interface with the following components:</p> <ul style="list-style-type: none"> Workflow Diagram: Shows a sequence starting with "Start Of Call", followed by "CVP Subdialog Start_01", then "Audio_01", and finally "CVP Subdialog Return_01". Transitions are labeled "next" between the first three steps and "done" between the last two. Element Configuration Window: Titled "CVP Subdialog Return", it shows settings for "Name: CVP Subdialog Return_01". The "Caller Input" setting is listed with a value of "yes". Other options like "External VXML 0" through "External VXML 3" are also present. Prompt Manager / Call Studio Problems Window: Shows a table with one entry: <table border="1"> <thead> <tr> <th>Project</th> <th>Location</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>customhelloworld</td> <td>Subdialog Return: CVP Subdialog Return_01</td> <td>Configuration error: The value of the setting "Caller Input" cannot be left blank</td> </tr> </tbody> </table> | Project | Location | Description | customhelloworld | Subdialog Return: CVP Subdialog Return_01 | Configuration error: The value of the setting "Caller Input" cannot be left blank |
| Project | Location | Description | | | | | |
| customhelloworld | Subdialog Return: CVP Subdialog Return_01 | Configuration error: The value of the setting "Caller Input" cannot be left blank | | | | | |
| Release | NA | | | | | | |
| Associated CDETS # | None. | | | | | | |

[Back: Troubleshooting Tips for Getting Started with CVP](#)