

Monitor mode application receives all statistics even if configured for a small subset

Problem Summary	Monitor mode application still receives all skill group statistics even though it is only configured for a small subset of skill group statistics in the CTI OS settings.
Error Message	None.
Possible Cause	Skill group statistics are not minimized in CTI OS versions before Release 4.7. This problem is fixed in Release 4.7 and later. A new optional registry setting, DisableMonitorModeStatsMinimization, may be added to disable statistics minimization for monitor mode applications.
Recommended Action	The <i>CTI OS System Manager's Guide for Cisco ICM/IPCC Enterprise & Hosted Editions</i> explains this setting. If you are running version 4.7 or later, check this registry setting. If it is present, set it to zero to enable statistics minimization.
Release	Release 7.5(x)
Associated CDETS #	None.