

## Monitor mode application receives all statistics even if configured for a small subset

<b>Problem Summary</b>	Monitor mode application still receives all skill group statistics even though it is only configured for a small subset of skill group statistics in the CTI OS settings.
<b>Error Message</b>	None.
<b>Possible Cause</b>	Skill group statistics are not minimized in CTI OS versions before Release 4.7. This problem is fixed in Release 4.7 and later. A new optional registry setting, DisableMonitorModeStatsMinimization, may be added to disable statistics minimization for monitor mode applications.
<b>Recommended Action</b>	The <i>CTI OS System Manager's Guide for Cisco ICM/IPCC Enterprise &amp; Hosted Editions</i> explains this setting. If you are running version 4.7 or later, check this registry setting. If it is present, set it to zero to enable statistics minimization.
<b>Release</b>	Release 7.5(x)
<b>Associated CDETS #</b>	None.