

## Starting and Stopping a Cisco Emergency Responder Server

When you install Cisco ER, the Cisco ER server is set up to automatically start whenever the computer is powered up or rebooted. However, you can stop and then restart a Cisco ER server through the Cisco ER Serviceability web interface without powering down or rebooting the computer. You might find this helpful if you are trying to debug a problem.


To start or stop a Cisco ER server, follow these steps:


### Procedure

**Step 1** Log in to the Cisco ER Serviceability web interface and select **Tools > Control Center**.

The Control Center Services page displays, showing all Cisco ER services and the current status of each one.



**Step 2** Click the radio button to the left of the service name, then click **Start**, **Stop**, or **Restart** to perform the desired action on the service. Click Refresh to refresh the screen with updated information.

 **Note:** The buttons only appear if the action is possible; for example, **Start** only appears if the service is currently stopped.

 **Note:** The Cisco Tomcat and Cisco IDS services cannot be started or stopped from the Control Center. These services can only be started or stopped using the `utils service` command. For additional information, see the `utils` service.

*Table: Cisco Emergency Responder Control Center Icons* explains the meaning of the icons you see on the Control Center Services page.

**Table: Cisco Emergency Responder Control Center Icons**

| Icon  | Meaning   |
|---|---|
|  | The Cisco ER server or the CER Phone Tracking Engine is started and functioning normally. |
|  | The Cisco ER server CER Phone Tracking Engine was stopped by the administrator.           |

### Related Topics

- [Control Center](#)