

Some prompts in a script play in the language specified and other prompts play in English

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| Problem Summary | A script is set to a language other than US English, but some prompts play in US English. |
| Error Message | None. |
| Possible Cause | A prompt is missing in the language directory for the language used by the script. If the default language for the script uses the same rules as US English, the system will automatically replace the missing prompt with a US English prompt. |
| Recommended Action | Refer to the Cisco Unified CCX trace files to find the missing prompt and provide the missing prompt in the language folder shown in the Cisco Unified CCX trace files. |
| Release | Release 7.0(1) |
| Associated CDETS # | None. |