

## Software installation/upgrade page under OS Admin, stuck in running state after COP installation

<b>Problem Summary</b>	Software installation/upgrade page under OS Admin, stuck in running state after COP installation
<b>Error Message</b>	Status is stuck in running state even after completion of COP installation.
<b>Possible Cause</b>	As part of COP install script tomcat is stopped and started , this causes the status stuck in starting state.
<b>Recommended Action</b>	No harm as long as a second COP needs to be installed. Reboot the box if there is need to install second COP.COP has to be installed from CLI henceforth to avoid this issue.
<b>Release</b>	UCCX 8.0(1)
<b>Associated CDETS #</b>	