SocialMiner User Interface - XMPP shows Error Icon

Problem Summary	The server status of XMPP in the System Administration gadget shows an error condition.
Error Message	Red icon, indicating failed network connection.
Possible Cause	The password for your XMPP service has changed, and you did not edit the XMPP configuration in SocialMiner to update the changed password.
Recommended Action	1. Select XMPP Server on the System Administration gadget. 2. Click Edit and disable (uncheck) Enabled and Enable Service Lookup. 3. Save the changes. 4. Verify that your XMPP service for Instant Messaging works correctly. 5. Select XMPP Server on the System Administration gadget. 6. Click Edit and enable (check) Enabled and Enable Service Lookup. 7. Enter your new password. 8. Save the changes. The status will change to a green checkmark in a short time.
Release	Release 8.5(3)
Associated CDETS #	CSCts55570