

SocialMiner User Interface - Twitter Feed Disabled

Problem Summary	Twitter RSS Feeds set up in Releases 8.5(1) and 8.5(2) stop working.
Error Message	The icon in the Feeds gadget is red, indicating an error that the network cannot connect to the feed.
Possible Cause	Twitter has removed the RSS link on Twitter Search. Twitter still supports ATOM feeds. If you set up the feed before the RSS link was removed, you need to change the query.
Recommended Action	Select and edit the feed and change the query by adding <i>.atom</i> before the query. An example of an incorrect (failing) URL is http://search.twitter.com/search?q=apple Changing the URL to http://search.twitter.com/search.atom?q=apple will enable the feed.
Release	Releases 8.5(3) and 8.5(2)
Associated CDETS #	None