

## SocialMiner User Interface - Duplicate Twitter Social Contacts Display in Campaign

<b>Problem Summary</b>	The same social contact is displayed multiple times in the campaign results on the Home tab.
<b>Error Message</b>	None
<b>Possible Cause</b>	Twitter may allow duplicate direct messages, retweets, and replies to be sent even though an error is reported to the user.
<b>Recommended Action</b>	Disposition the contacts to the same state as the original contact. For example, if the original contact was transitioned to handled, transition the duplicate contacts to handled.
<b>Release</b>	Release 9.0(x), 10.0(1), 10.5(1), 10.6(1)
<b>Associated CDETS #</b>	None