

SocialMiner Feeds - Troubleshooting Twitter RSS Feeds

| | |
|---------------------------|--|
| Problem Summary | You do not get consistent, targeted search results for RSS Twitter Search feeds. For example, you query <i>Lincoln Insurance</i> in the SocialMiner feed and get many <i>Abraham Lincoln</i> tweets. |
| Error Message | N/A |
| Possible Cause | You used the http link in the address bar. |
| Recommended Action | Copy the RSS link by right-clicking on the RSS icon. Paste that into the Feed's RSS URL. |
| Release | Release 8.5(x) |
| Associated CDETS # | None |