

SocialMiner_Feeds_-_Troubleshooting_Authenticated_Feeds

== SocialMiner Feeds - Troubleshooting Authenticated Feeds ==

Problem Summary	The feed renders in the browser but does not work in SocialMiner.
Error Message	N/A
Possible Cause	1. You have saved the authentication in your browser. The browser may be automatically re-using your previously saved password. This is not entirely obvious from a user perspective. 2. The user changed the password.
Recommended Action	If your feed is authenticated, you must use the "Authenticated RSS" Feed Type. Note: A Feed Type cannot be changed once a feed is created. To change an RSS Feed to an Authenticated RSS Feed, you must delete the old (RSS) feed and add a new (Authenticated RSS) feed.
Release	Release 8,5(x)
Associated CDETS #	None