

**SocialMiner Feeds - RSS/Authenticated RSS Feed**

<b>Problem Summary</b>	The RSS feed renders in the browser but does not work in SocialMiner.
<b>Error Message</b>	None
<b>Possible Cause</b>	<ol style="list-style-type: none"> <li>1. The password for an authenticated feed was entered incorrectly, or has changed.</li> <li>2. You have created an unauthenticated feed when it needs to be authenticated (for example, you copied an RSS feed URL from a browser already signed in to that feed's account).</li> </ol>
<b>Recommended Action</b>	<ol style="list-style-type: none"> <li>1. Edit the authenticated RSS feed to enter your new or correct password.</li> <li>2. Re-create the feed as an authenticated RSS Feed.</li> </ol> <p>Note: A Feed Type cannot be changed once a feed is created. To change an RSS Feed to an Authenticated RSS Feed, you must delete the old (RSS) feed and add a new (authenticated RSS) feed.</p>
<b>Release</b>	Release 9.0(x), 10.0(1), 10.5(1), 10.6(1)
<b>Associated CDETS #</b>	None