

SocialMiner Feeds - RSS/Authenticated RSS Feed

Problem Summary	The RSS feed renders in the browser but does not work in SocialMiner.
Error Message	None
Possible Cause	<ol style="list-style-type: none"> 1. The password for an authenticated feed was entered incorrectly, or has changed. 2. You have created an unauthenticated feed when it needs to be authenticated (for example, you copied an RSS feed URL from a browser already signed in to that feed's account).
Recommended Action	<ol style="list-style-type: none"> 1. Edit the authenticated RSS feed to enter your new or correct password. 2. Re-create the feed as an authenticated RSS Feed. <p>Note: A Feed Type cannot be changed once a feed is created. To change an RSS Feed to an Authenticated RSS Feed, you must delete the old (RSS) feed and add a new (authenticated RSS) feed.</p>
Release	Release 9.0(x), 10.0(1), 10.5(1), 10.6(1)
Associated CDETS #	None