

Unable to login after hostname change

Problem Summary	User changed the hostname of the server using set network hostname command.
Error Message	When logging in to the SocialMiner user interface using the hostname of the SocialMiner server in the URL, the user receives "Invalid username or password please try again" message.
Possible Cause	Changing the hostname after it is initially set is not supported.
Recommended Action	1. If a snapshot of the VM was taken before the SocialMiner hostname was changed, the customer can revert to the snapshot. 2. If the customer needs the hostname changed, they will have to fresh install and reconfigure.
Release	Release 9.0(x), 10.0(1), 10.5(1), 10.6(1)
Associated CDETS #	CSCuf25568