

## Unable to login after hostname change

<b>Problem Summary</b>	User changed the hostname of the server using set network hostname command.
<b>Error Message</b>	When logging in to the SocialMiner user interface using the hostname of the SocialMiner server in the URL, the user receives "Invalid username or password please try again" message.
<b>Possible Cause</b>	Changing the hostname after it is initially set is not supported.
<b>Recommended Action</b>	<ol style="list-style-type: none"><li>1. If a snapshot of the VM was taken before the SocialMiner hostname was changed, the customer can revert to the snapshot.</li><li>2. If the customer needs the hostname changed, they will have to fresh install and reconfigure.</li></ol>
<b>Release</b>	Release 9.0(x), 10.0(1), 10.5(1), 10.6(1)
<b>Associated CDETS #</b>	CSCuf25568