

Supervisor Desktop Log

Problem Summary	None.
Error Message	None.
Possible Cause	None.
Recommended Action	<p>The following trace statements are logged to the supervisor's desktop log when the supervisor stops silent agent to agent call.</p> <pre> 04/20/07 11:36:54.750 3040 SupervisorSoftphone Thd(3536) CCTiOsSession::MakeRequest ClassIdentifier:1 AgentReference:agent.5000.102 AgentCallReference:call.5000.16786465.30001) 04/20/07 11:36:54.828 3040 SupervisorSoftphone Thd(3072) CCTiOsSession::OnEvent ? 04/20/07 11:36:54.875 3040 SupervisorSoftphone Thd(3072) CCTiOsSession::OnEvent, MessageID:eSilentMonitorStopRequestedEvent SilentMonitorInitiatingAgentUID:agent.5000.101 SilentMonitorTargetAgentUID:agent.5000.102 SilentMonitorInitiatingDeviceID:30001 SilentMonitorTargetDeviceID:30002 SilentMonitorCallUID:call.5000.16786465.30001 SilentMonitorCallDisposition:0) 04/20/07 11:36:54.906 3040 SupervisorSoftphone Thd(3072) CCTiOsSession::OnEvent, UniqueObjectID:call.5000.16786465.30001 CallStatus:0 MessageID:eCallEndEvent DeviceUniqueObjectID:device.5000.30001) </pre>
Release	Release 7.5(x)
Associated CDETS #	None.