

## CTI Server Log

<b>Problem Summary</b>	None.
<b>Error Message</b>	None.
<b>Possible Cause</b>	None.
<b>Recommended Action</b>	<p>The following trace statements are logged to the CTI Server log when the supervisor stops silent monitoring:</p> <pre> 11:32:00 cglA-ctisvr Trace: CSTASuperviseCall- ProcessSuperviseCallRequest InvokeID= AgentCall(CallID=-1 Device=30002 Type=Static) SupervisorCall(CallID=16786465 Dev 11:32:00 cglA-ctisvr Trace: PRIVATE_DATA - AgentExtension=30002 AgentID=102 AgentInstrument=30002 SupervisorInstrument=30001 11:32:00 cglA-ctisvr Trace: 11:32:00 cglA-ctisvr Trace: CSTA_CONNECTION_CLEARED - callID=16786465.30002(s) relea 11:32:00 cglA-ctisvr Trace: callAction=must clear 11:32:00 cglA-ctisvr Trace: ? 11:32:00 cglA-ctisvr Trace: CSTA_CONNECTION_CLEARED - callID=16786465.30001(s) relea 11:32:00 cglA-ctisvr Trace: callAction=unknown 11:32:00 cglA-ctisvr Trace: ? 11:32:00 cglA-ctisvr Trace: CSTA_CALL_CLEARED - callID=16786465.(s) localConnection 11:32:00 cglA-ctisvr Trace: ? 11:32:00 cglA-ctisvr Trace: CSTASuperviseCallConfEvent - InvokeID=0x2600c827                     </pre>
<b>Release</b>	Release 7.5(x)
<b>Associated CDETS #</b>	None.