

## Agent Desktop Log

<b>Problem Summary</b>	None.
<b>Error Message</b>	None.
<b>Possible Cause</b>	None.
<b>Recommended Action</b>	<p>The following trace statement is logged to the Agent Desktop log when the silent monitor call is established the flow by CTI OS to notify the application that silent monitor has started. Also notice that call events a</p> <pre> 04/20/07 09:53:50.500 3136 CTIOSSoftphone Thd(3880) CCtiOsSession::OnEvent ( eSil 04/20/07 09:53:50.500 3136 CTIOSSoftphone Thd(3880) CCtiOsSession::OnEvent, (Age MessageID:eSilentMonitorStartedEvent     SilentMonitorInitiatingAgentUID:agent.5000.101     SilentMonitorTargetAgentUID:agent.5000.102     SilentMonitorInitiatingDeviceID:30001 SilentMonitorTargetDeviceID:30002     SilentMonitorCallUID:call.5000.16786465.30002)                 </pre>
<b>Release</b>	Release 7.5(x)
<b>Associated CDETS #</b>	None.