

Agent Desktop Log

Problem Summary	None.
Error Message	None.
Possible Cause	None.
Recommended Action	<p>The following trace statement is logged to the Agent Desktop log when the silent monitor call is established the flow by CTI OS to notify the application that silent monitor has started. Also notice that call events are</p> <pre> 04/20/07 09:53:50.500 3136 CTIOSSoftphone Thd(3880) CCtiOsSession::OnEvent (eSil 04/20/07 09:53:50.500 3136 CTIOSSoftphone Thd(3880) CCtiOsSession::OnEvent, (Age MessageID:eSilentMonitorStartedEvent SilentMonitorInitiatingAgentUID:agent.5000.101 SilentMonitorTargetAgentUID:agent.5000.102 SilentMonitorInitiatingDeviceID:30001 SilentMonitorTargetDeviceID:30002 SilentMonitorCallUID:call.5000.16786465.30002) </pre>
Release	Release 7.5(x)
Associated CDETS #	None.