

**Set Call Data API Request does not invoke CALL\_DATA\_UDPATE**

<b>Problem Summary</b>	The Set Call Data API request returns a successful reponse, but no CALL_DATA_UPDATE is received.
<b>Error Message</b>	None.
<b>Possible Cause</b>	<p>You have sent a Set Call Data API request with one or more invalid variable parameters and <i>no</i> valid variable parameters. (For example, you sent the variable field as callWrapUpData instead of callWrapupData. This is invalid due to the difference in case for the letter 'u'.)</p> <p>The SET_CALL_DATA_REQ must cause a change in a valid call variable. Finesse does not verify fields sent in a SET CALL DATA API request. Sending an invalid variable does not prompt a CALL_DATA_UPDATE from CTI unless other valid variables are sent along with it. A successful response indicates that the request was received, but does not mean that the request has changed the variables.</p>
<b>Recommended Action</b>	Verify the syntax of the variable and resend the request.
<b>Release</b>	Release 8.5(1), Release 8.5(3)
<b>Associated CDETS #</b>	None.