

**Serviceability does not uninstall completely**

<b>Problem Summary</b>	Uninstalling Serviceability does not completely remove all serviceability components.
<b>Error Message</b>	None.
<b>Possible Cause</b>	On a server on which Cisco Unified CCX and Cisco Unified CM are both installed, some Serviceability files are shared by each of these Cisco applications. If you uninstall Serviceability, you will be prompted for permission to delete the shared files. If you do not delete these files, they will remain on the system.
<b>Recommended Action</b>	None.
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.