

## Service constantly shows Invalid

<b>Problem Summary</b>	The Cisco Unified CCX Node Manager cannot start a service, and the service is shown "Invalid" from Cisco Unified CCX Administration.
<b>Error Message</b>	A red X mark displays beside the service in Cisco Unified CCX Administration.
<b>Possible Cause</b>	This could possibly be caused by excessive failures of the specific service.
<b>Recommended Action</b>	Refer to the <i>Cisco Unified CCX Installation Guide</i> for help in doing a recovery or a restore in order to repair the failed service.
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.