

## Service constantly shows Invalid

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|---------------------------|---|
| <b>Problem Summary</b>    | The Cisco Unified CCX Node Manager cannot start a service, and the service is shown "Invalid" from Cisco Unified CCX Administration.      |
| <b>Error Message</b>      | A red X mark displays beside the service in Cisco Unified CCX Administration.   |
| <b>Possible Cause</b>     | This could possibly be caused by excessive failures of the specific service.  |
| <b>Recommended Action</b> | Refer to the <i>Cisco Unified CCX Installation Guide</i> for help in doing a recovery or a restore in order to repair the failed service. |
| <b>Release</b>            | Release 7.0(1)  |
| <b>Associated CDETS #</b> | None.   |