

Service Master/Slave status is not shown on Cisco Unified CCX Administration Control Center

Problem Summary	There is no Master or Slave status for a service on the Cisco Unified CCX Administration Control Center web page.
Error Message	There is no Master or Slave icon next to a service.
Possible Cause	<p>The problem could be caused by one of the following:</p> <ul style="list-style-type: none"> • The service is not started. • A dependent service is not started. For example, the Cisco Desktop Service does not show Master/Slave status unless the Cisco Unified CCX Engine is running, and the Cisco SQL Server (Config/Historical/Repository/Agent) does not show Master/Slave status unless the Microsoft Distributed Transaction Coordinator or the Microsoft SQL Agent is running.
Recommended Action	Start the dependent service.
Release	Release 7.0(1)
Associated CDETS #	None.