

Server is in partial service

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| Problem Summary | The Cisco Unified CCX server shows PARTIAL_SERVICE from the Cisco Unified CCX Administration Control Center. |
| Error Message | <i>PARTIAL_SERVICE</i> on the Cisco Unified CCX Administration Control Center web page under a specific server link. |
| Possible Cause | At least one service is not IN_SERVICE. |
| Recommended Action | From the Cisco Unified CCX Administration Control Center web page, complete the following steps: <ol style="list-style-type: none"> 1. If a service is not IN_SERVICE, go to the log of that service to find the reason. 2. If a service is marked <i>Invalid</i>, refer to the tip <i>Service constantly shows Invalid</i>. |
| Release | Release 7.0(1) |
| Associated CDETS # | None. |