

Connection to the CTI Server is lost

Problem Summary	Connection to the CTI Server is lost owing to some state issues
Error Message	None.
Possible Cause	When the CTI OS server connects to CTI Server, it needs to download all configurations before accepting client connections. Owing to some state issues or config issues, when CTI OS loses the connection to CTI Server and must reconnect, it restarts so that all client connections are dropped until the server rebuilds its state and configuration. The result of this will likely be that failover will take longer because clients lose their connections and have to reconnect.
Recommended Action	Clients with lost connections need to reconnect.
Release	Release 7.5(x)
Associated CDETS #	None.