

SQL Agent fails to start

Problem Summary	SQL Agent fails to start and the CCX node restarts multiple times finally SQL Agent service is disabled and next to SQL Agent Service in AppAdmin
Error Message	<p>Following error is seen in C:\Program Files\Microsoft SQL Server\MSSQL\$CRSSQL\LOG\SQLAGENT</p> <pre> 2009-10-21 09:38:11 - ! [298] SQLServer Error: 6, Specified SQL server not found. [S 2009-10-21 09:38:11 - ! [298] SQLServer Error: 11004, ConnectionOpen (Connect()). [S 2009-10-21 09:38:11 - ! [000] Unable to connect to server '<hostname>\CRSSQL'; SQLSe 2009-10-21 09:38:12 - ? [098] SQLServerAgent terminated (normally) </pre> <p>OR</p> <pre> 2010-07-21 08:41:49 - ! [298] SQLServer Error: 1, Cannot generate SSPI context [SQLS 2010-07-21 08:41:49 - ! [000] Unable to connect to server 'NGLUCCX2\CRSSQL'; SQLServ 2010-07-21 08:41:49 - ? [098] SQLServerAgent terminated (normally) </pre>
Possible Cause	Invalid configuration in SQL Server Client Network Utility
Recommended Action	Run the command *cliconfg.exe* it will launch SQL Server Client Network Utility click on Aliases tab and modify the IP address to use host name and ensure it is using TCP/IP. If you still see issues try using Named Pipes and enable Named pipes and move it up the order. In the Alias tab, add an alias which uses Named Pipe. Select the radio button from the left, in the Server alias text field type hostname\CRSSQL. All other text fields will be empty. Click OK and close the window. After that try to start the SQL Agent again.
Release	Release 7.0(1)
Associated CDETS #	None.