

SQL Agent fails to start

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| Problem Summary | SQL Agent fails to start and the CCX node restarts multiple times finally SQL Agent service is disabled and next to SQL Agent Service in AppAdmin |
| Error Message | <p>Following error is seen in C:\Program Files\Microsoft SQL Server\MSSQL\$CRSSQL\LOG\SQLAGENT</p> <pre> 2009-10-21 09:38:11 - ! [298] SQLServer Error: 6, Specified SQL server not found. [S 2009-10-21 09:38:11 - ! [298] SQLServer Error: 11004, ConnectionOpen (Connect()). [S 2009-10-21 09:38:11 - ! [000] Unable to connect to server '<hostname>\CRSSQL'; SQLSe 2009-10-21 09:38:12 - ? [098] SQLServerAgent terminated (normally) </pre> <p>OR</p> <pre> 2010-07-21 08:41:49 - ! [298] SQLServer Error: 1, Cannot generate SSPI context [SQLS 2010-07-21 08:41:49 - ! [000] Unable to connect to server 'NGLUCCX2\CRSSQL'; SQLServ 2010-07-21 08:41:49 - ? [098] SQLServerAgent terminated (normally) </pre> |
| Possible Cause | Invalid configuration in SQL Server Client Network Utility |
| Recommended Action | Run the command *cliconfg.exe* it will launch SQL Server Client Network Utility click on Aliases tab i address modify it to use host name and ensure it is using TCP/IP. If you still see issues try using Named I and enable Named pipes and move it up the order. In the Alias tab, add an alias which uses Named Pipe. radio button from the left, in the Server alias text field type hostname\CRSSQL. All other text fields will Click OK and close the window. After that try to start the SQL Agent again. |
| Release | Release 7.0(1) |
| Associated CDETS # | None. |