

**SNMP operations on the Voice MIB not fetching any output**

<b>Problem Summary</b>	When doing SNMP GET/Walk operations on the Voice MIB, it is not fetching any output.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The relevant SNMP services may not be running, or there might not be any workflow applications configured on the Unified CCX system yet.
<b>Recommended Action</b>	<p>Make sure that the following services are up and running: SNMP Master Agent, Cisco Unified CCX Voice Subagent, Cisco Unified CCX SNMP Java Adapter. If the Cisco Unified CCX SNMP Java Adapter is stopped, start the service. Then start the Cisco Unified CCX Voice Subagent service.</p> <p>If the issue is still seen, collect all the logs for the services mentioned above using RTMT Trace and Log Central for further investigation.</p>
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	None