

SNMP Notification: authenticationFailure

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| Problem Summary | The SNMP log shows frequent connect and disconnect events from the Reporting Server. |
| Error Message | Received SNMPv2c Trap: Community: public From: <ip address> sysUpTime.0 = 00:09:54.02 snmpTrapOID.0 = authenticationFailure |
| Possible Cause | Missing SNMP Community Strings. |
| Recommended Action | <p>You need to manually import the previously configured community strings from the windows SNMP Service on that machine. Complete the following steps.</p> <p>Importing Previously Configured SNMP Community Strings (windows)</p> <ol style="list-style-type: none"> To see a list of the previously configured Windows SNMP V1 community strings: <ol style="list-style-type: none"> Open Windows Services viewer. Right-click SNMP Service and select Properties. Select the Security tab. <ol style="list-style-type: none"> This tab lists the accepted V1 community strings and the access granted for each string. It also lists the hosts from which SNMP packets are accepted. <p>Note: The accepted hosts apply to all community strings, whereas the Operations Console gives you more granularity, allowing you to specify accepted hosts on a community string basis.</p> Configure these community string from the Operations Console: <ol style="list-style-type: none"> Open the Operations Console and select SNMP V1/V2C Community String. For each community string discovered above that has not already been configured in the Operations Console, add it via Add New. <ol style="list-style-type: none"> Enter the community string exactly as it was listed in the step above. Choose V1 as the version. For windows community strings with permission other than Read Only, select Read Write in the Operations Console. Be sure to select the device that the community string was reported. |
| Release | Release 7.0(2) |
| Associated CDETS # | None. |